

Customer Reviews Drive More Than 30 Accolades for ADP HR, Payroll and Workforce Management Solutions

ADP earns multiple No. 1 rankings for workforce management solutions

ROSELAND, N.J., Jan. 20, 2021 – Over the last year, ADP has won more than 30 peer review awards across G2, TrustRadius and [Capterra](#) for its array of trusted solutions in HR, payroll and workforce management, building on ADP's history of leadership.

Two peer-to-peer review sites have placed ADP Workforce Now® – ADP's all-in-one, cloud-based platform for payroll, HR, time, talent and benefits – atop their list of best workforce management software. Based on a combination of reviews and data, both G2 and Capterra have awarded ADP Workforce Now the No. 1 ranking. In addition, RUN Powered by ADP® received multiple awards for its small business HR, payroll and timekeeping solutions.

“ADP Workforce Now offers configurable, superior HR tech that helps businesses save time and increase productivity,” said Hanneli Hudock, Vice President of Product Management at ADP. “It's a testament to the quality of the product we've built to be honored with top marks by the people who are using ADP Workforce Now every day to bring solutions to their organizations.”

Additionally, ADP workforce management solutions for time, attendance and scheduling have won numerous peer awards based on user satisfaction and feedback.

“With 90,000 clients serving millions of employees, ADP workforce management solutions offer a range of time and attendance software for businesses both large and small,” said David Palmieri, Division Vice President and General Manager of Workforce Management Solutions at ADP. “ADP workforce management solutions can help businesses control labor costs, optimize operations and manage compliance – all while seamlessly connecting with payroll and HR.”

Rounding out the 2020 peer review accolades, RUN Powered by ADP secured several first place wins for small business solutions

“RUN Powered by ADP offers a simple, comprehensive, and easy to use solution to manage payroll, tax, HR, and time and attendance, with the flexibility to securely customize and connect to over one hundred partners via our ADP Marketplace,” said Anand Pandya, vice president, product management, small business services at ADP. “We strive to provide best in class service, enabling our clients to have peace of mind and focus on running their small business.”

Including the No. 1 best workforce management software rankings, G2, TrustRadius and Capterra have awarded ADP Workforce Now, RUN Powered by ADP and other solutions multiple honors including:

- **G2**

- ADP Workforce Now

- Leader for Best Workforce Management Software
 - Leader for Mid-Market and Enterprise categories
 - Best Usability, Most Implementable and Best Results in the Enterprise category
 - Highest User Adoption in the Mid-Market category

- RUN Powered by ADP

- 1st Place: Small-Business Grid® Report for Payroll | Fall 2020 Winter 2021
 - 1st Place: Small-Business Grid® Report for Time & Attendance | Fall 2020 and Winter 2021
 - 1st Place: Grid® Report for HR Service Delivery | Fall 2020 and Winter 2021
 - 1st Place: Small-Business Grid® Report for Background Check | Winter 2021

- **TrustRadius**

- ADP Workforce Now

- Best of 2021 HR Software: 3rd place for Usability and 2nd place for Feature Set

- ADP SmartCompliance
 - Best of 2021 Finance Software: 1st place for Feature Set, Support, and Usability
- RUN Powered by ADP
 - Top Rated Award
- **Capterra**
 - ADP Workforce Now
 - Top rated workforce management product

Note: The Capterra Top 20 report constitutes the subjective opinions of individual end-user reviews, ratings, and data applied against a documented methodology; they neither represent the views of, nor constitute an endorsement by, Capterra or its affiliates.

About ADP (NASDAQ: ADP)

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