ADP TotalSource® Expands to Hawaii with Its Comprehensive PEO to Complement ADP's Longtime, Local Presence

Leading Professional Employer Organization, certified $^{[1]}$ by the IRS and accredited by Employer Services Assurance Corporation, provides workforce services on a single cloud-based platform plus administrative support and guidance from on-island ADP experts

ROSELAND, N.J., Jan. 22, 2020 – The evolving needs of today's workforce has businesses stretched to keep up while facilitating day-to-day operations. To solve for these challenges, many small to mid-sized business owners find a Professional Employer Organization (PEO) to be a vital solution to help with attracting and retaining talent, handling HR operations and executing administrative tasks. As an active member of the Hawaii business community for over 15 years, ADP is expanding its PEO offering, ADP TotalSource, into the Hawaii business community to provide streamlined services, efficient cost offerings and technology advantages through a single provider.

Through ADP TotalSource, Hawaii businesses will now receive advanced HR technology paired with an on-island team of experts to help them handle payroll, employment tax, employee benefits and benefits administration, HR policy and compliance, time tracking, employee scheduling, and workplace safety. By tapping into ADP's HR expertise and comprehensive workforce database, business and HR leaders gain ability to identify trends such as workforce demographics, time and attendance, and turnover so they can take action from day one. Access to benchmarking data provides employers the ability to help measure and rapidly improve hiring, pay and management decisions to better compete for talent.

"ADP has been serving the Hawaii market for more than 15 years and has a solid understanding of the local business community and their needs," said Linda Van, SHRM-CP, HR business partner. "The introduction of ADP TotalSource will offer Hawaii businesses a streamlined human capital management solution with advanced technology, great benefits, data insights, and an on-island team of experts to further support companies and give them the resources to succeed."

To ensure ADP TotalSource is purposefully designed to meet the growing needs of Hawaii businesses ADP has employed a team of experts who know and deeply understand the workforce, community, and cultures in Hawaii. The Oahu-based service team consists of Linda Van, HR business partner; Lave Adrian, payroll advisor; Jasmin Lafradez, implementation consultant; and Kevin Morrissey, district manager.

"As Hawaii's newest PEO, we are excited to be on island and look forward to offering local businesses TotalSource's award-winning customer service and technology," said Brian Michaud, senior vice president of ADP TotalSource. "From our strategic, local partnerships to our knowledgeable and caring associates, we are immersed in the local community and look forward to going all-in to serve the employees of Hawaii's small and midsized businesses."

As a fully certified PEO within the state of Hawaii, ADP TotalSource is an essential HR solution that creates a single touchpoint for businesses to cover a wide-range of HR needs rather than enlist multiple vendors. ADP TotalSource is a cloud-based platform that includes:

- Better Benefits: ADP TotalSource has partnered with Hawaii Medical Service Association (HMSA) and Kaiser, plus national carriers for out-of-state employees, to offer competitive medical benefit offerings. Benefits also include dental, vision, voluntary benefits, and retail discounts. An award-winning 401(k)-retirement savings plan is also available. Employers can further personalize offerings to provide unique benefits such as helping employees pay off student loans with payroll contributions, early access to pay, wellness, or a gift card recognition program. Benefit administration and employee calls are also handled by ADP TotalSource.
- Talent & Engagement: ADP TotalSource HR experts work with employers to help them better attract, engage, and retain their workforce through recruiting, learning, engagement, and compensation solutions that support the core needs of an employee at work.
- Protection & Compliance ADP TotalSource clients have access to a central investigation team to evaluate
 discrimination and harassment concerns and provide guidance on a course of action. In addition, ADP
 TotalSource HR experts help companies properly handle HR issues, including employee relations, while
 also providing a legal defense benefit as needed. Plus, ADP TotalSource has a comprehensive riskmanagement and safety program that includes workers' compensation coverage and Occupational Safety
 and Health Administration (OSHA) compliance assistance, designed to help clients avoid unnecessary
 downtime and protect their bottom line.
- Insight & Expert Guidance: In addition to day-to-day guidance and HR, payroll, and benefit administrative

relief, ADP TotalSource develops a personalized business Success Plan that marries data analysis, the state of the current business and company goals to establish a workforce strategy for each client.

ADP TotalSource, recently ranked as the <u>Best Overall PEO</u> by The SMB Guide, delivers specialized value for small and midsized businesses, brokers, and accountants with turnkey solutions to address the comprehensive costs of human capital management and navigate the complexity of payroll, benefits, and HR.

To learn more about ADP TotalSource, please visit adptotalsource.com.

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[1] The IRS does not endorse any particular certified professional employer organization. For more information about certified professional employer organizations, visit www.irs.gov.

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