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ADP and Wolters Kluwer's CT Corporation Collaborate to Help Enterprises Streamline Their Wage Garnishment Processes

Employers Can Now Increase Efficiency and Reduce Risk by Enabling Electronic Processing of Garnishment Orders

ROSELAND, NJ -- (Marketwired) -- 07/07/15 -- [ADP](#)[®] today announced its collaboration with Wolters Kluwer's CT Corporation, to help clients expedite and further automate the processing of wage garnishment orders for clients. With this relationship, ADP can leverage CT Corporation's position as a registered agent and receive garnishment orders -- such as child support and tax liens -- directly through secure application programming interfaces (APIs), helping to streamline garnishment management and increase efficiencies.

Handling wage garnishment orders can be challenging for companies to do on their own, as requirements vary by state, jurisdiction and the particular court ordering the garnishment. Differences in maximum withholding limits, calculations, lien priorities and response requirements can add yet additional layers of complexity. In addition, organizing and managing paper-based garnishment orders, which contain sensitive employee data, and coordinating communication among state agencies can be a drain on company resources and expose businesses to risk.

Working with a registered agent and third-party service provider can help businesses manage the process, but until now, companies often had to act as the middleman. Previously, CT Corporation, the leading registered agent for receiving legal orders on behalf of other companies, would submit the wage garnishment orders it collects to its client, which would then send the orders to ADP for processing.

This collaboration and integration between ADP and CT Corporation's systems allows ADP to process orders it receives directly from CT Corporation, helping to eliminate the need for a client to act as a go-between.

"According to the most recent [study](#) by the ADP Research Institute[®], more than seven percent of employees had their wages garnished¹. Businesses trying to manage this process in-house often have to dedicate extensive resources to track, document and submit garnishment orders," said Julie Farraj, vice president of ADP Garnishment Services. "Through garnishment automation, we're taking much of the burden off employers and creating an integrated process that will help enable them to move to an all-electronic platform and be more efficient in this important aspect of their HR and financial operations."

Employers may realize lower costs and greater efficiencies through garnishment automation because they will be able to realign staff and resources toward other key business functions. Also, the handling of garnishment orders electronically through such integrated solutions can help businesses reduce the risk of non-compliance, keep employee data more secure and improve turnaround time on garnishment orders since the orders will generally no longer need to be processed and mailed manually.

"In today's fast-paced environment, businesses don't have time to keep adding to their to-do lists," said Eric Lo, vice president, Product Management and Marketing, CT Corporation at Wolters Kluwer. "By working with ADP to help streamline this critical process, we're helping businesses leverage technology and best practices to increase efficiency and reduce risk of non-compliance."

The Wage Garnishments module is part of the ADP SmartCompliance[®] platform. This platform adds a layer of services and best-practice processes to help companies close the gap between core HCM technology and the myriad of HCM-related compliance pressures they may face. This scalable solution marries people, process, and service with a company's systems to help off-load many of the risk-laden, manual and administrative tasks required of employers today and tomorrow.

CT Corporation's SOP Enterprise Connector offers a secure way for enterprises and third-party service providers to integrate legal order management applications with CT Corporation's Service of Process platform.

About ADP

Employers around the world rely on ADP[®] (NASDAQ: ADP) for cloud-based solutions and services to help manage their most important asset -- their people. From human resources and payroll to talent management and benefits administration, ADP

brings unmatched depth and expertise in helping clients build a better workforce. A pioneer in Human Capital Management (HCM) and business process outsourcing, ADP serves more than 625,000 clients in more than 100 countries. ADP.com

To learn more, go to www.ctcorporation.com. Follow CT Corporation on [Twitter](#), [Linked In](#), and Facebook.

About Wolters Kluwer

Wolters Kluwer is a global leader in professional information services. Professionals in the areas of legal, business, tax, accounting, finance, audit, risk, compliance and healthcare rely on Wolters Kluwer's market leading information-enabled tools and software solutions to manage their business efficiently, deliver results to their clients, and succeed in an ever more dynamic world.

Wolters Kluwer reported 2014 annual revenues of EUR 3.7 billion. The group serves customers in over 170 countries, and employs over 19,000 people worldwide. The company is headquartered in Alphen aan den Rijn, the Netherlands. Wolters Kluwer shares are listed on Euronext Amsterdam (WKL) and are included in the AEX and Euronext 100 indices. Wolters Kluwer has a sponsored Level 1 American Depositary Receipt program. The ADRs are traded on the over-the-counter market in the U.S. (WTKWY).

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¹ [Garnishment: The Untold Story](#) - ADP Research Institute, September 2014

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